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Start Center Enhancements for Maximo and SmartCloud Control Desk

Reduce support time, provide smarter reports to all your users, deploy enhancements faster, increase performance and free users from repeating tedious tasks.

Administrators and users alike put a lot of effort into making start centers as efficient as possible, tailoring them to their needs, because start centers are the starting point of their work and the primary source of business intelligence.

Unfortunately, rolling out new versions of start centers is a tedious process: a communication has to be sent to users so that they manually update their start centers, thus losing all their customized Without Start Center Enhancements, all the effort users put into making their start centers efficient is lost every time a new template is rolled out.

portlets. Support is usually necessary to help users rebuild their KPIs, result sets and other important portlets.

Start Center Enhancements will enable administrators to automatically roll out new start center versions to all users (or the ones you choose), will allowing users to keep their favorite portlets.

"We used to delay the release of new functionality to our users. We would wait and bundle as many changes as possible together to reduce the number of start center updates. Currently, [with Start Center Enhancements], we enhance start centers constantly and are able to focus improvements and the feedback from our users"



Automatic Start Center Deployment

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When saving changes to a template, you will be given the option to roll out the new start center to selected users and groups or to everyone. The affected users will immediately benefit from the new changes without needing to log out.

Portlet Backup and Restore

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Portlet	Display Name ≑	<u>Order</u> \$
Quick Insert	Quick Insert	1 💮
Favorite Applications	Security, Users and Groups	2 👘
Favorite Applications	Workflow Configuration	3 👘
Select Records		
	Select Content	Select from Backup

Backups are automatically taken when the start center is rolled out and when users manually update their start centers. Users can click on the Change Content/Layout button to restore their customized portlets.

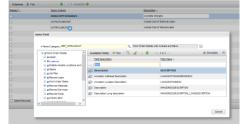


Increased Performance

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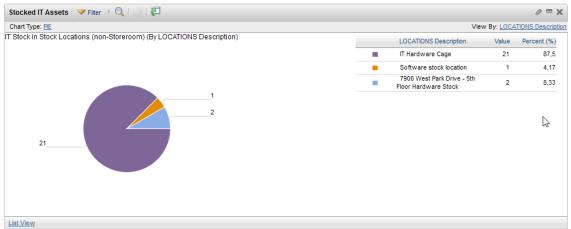
Several techniques are used to automatically improve the performance of start centers: additional indexes, deletion of start centers and start center backups for inactive users and deletion of old start center backups.

Relationships in Result Sets



Relationship columns can now be added to result sets. For example, you can add the status of the related asset when listing pending work orders. This is particularly useful when the IDs of records are sequential or hard to remember.

Group Charts by Relationship



Group your charts by information related to the record. For example, group assets by their location and see the location name, or group work orders by their lead, and see the lead's name rather than a code. Any relationship can be used.

"Due to our integration requirements, our user and person IDs were not very meaningful. We modified many applications so that the person's name would be shown, but that was simply not possible in the start center result sets. [Using Start Center Enhancements for Maximo] we were able to provide meaningful charts with full names instead of numeric IDs"



Configure to Your Needs

	Property Name 🗢	Description
	aktive	
	aktive.scenhance.backup	Automatic start center backup? The user will be asked if en
\geq	aktive.scenhance.graph_enabled	Enable enhanced complex result set behavior
>	aktive.scenhance.rollout	Enables or disables the start center roll out dialog.

Enable automatic backup of start centers when they are updated, disable it, or let the user decide; disable the roll out dialog, disable the chart group by functionality, etc. Since Maximo products cannot be uninstalled, we allow enabling and disabling all the new functionality.

Easy Install

The installation of Start Center Enhancements can be automated. For test environments, the installer supports express deployment, which will speed up your testing efforts before pushing the new functionality to your production environment.

Compatibility

Start Center Enhancements is compatible with Maximo under the following conditions:

- IBM Maximo 7.5.* or IBM SmartCloud Control Desk 7.5.*
- Middleware: WebSphere or WebLogic
- Database: Oracle, DB2 or Microsoft SQL Server

The installer supports Windows and Linux and requires Java.

Licensing and Support

Licenses are provided per environment for an unlimited number of users. Updates are included with the license.

Request a Quote

Contact us and request a quote or a demo.



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